

2017 Spring NENA/APCO Conference

Title	Presenter	Organization
Day 1 - Preconference (May 3, 2017)		
Pre-Conference Course		
8:30 - 4:30	Demystifying Introvers and Extroverts (and the rest of the Alphabet)	Renee Meador Roanoke Police Department - Retired
Meetings		
9:00 - 1:00	Virginia APCO ProChrt Meeting	
1:00 - 2:00	Region 42-700 MHz Meeting	
2:00 - 3:00	Region 42 - 800 MHz Meeting	
3:00 - 5:00	Virginia APCO Board Meeting	
3:30 - 5:30	Virginia NENA Board Meeting	
Day 2 - Conference (May 4, 2017)		
Registration		
7:00 - 3:30	Conference Registration Open	
Conference		
8:00 - 9:00	Breakfast Buffet (Included in Registration)	
8:30 - 9:00	Opening Session	
9:15 - 10:15	Session 1	
	A1 Disengagement in the PSAP, The True Cost	Cape May Patrick Williams DSS Corporation
	B1 Communicating to Invisible Victims of Mass Tragedies	Cape Henry Many Chylinski Boston Marathon Survivor
	C1 FirstNet Overview	Cape Lookout Tom Gagnon Office of Public Safety and Homeland Security
	D1 Successful Contract Negotiation	Cape Fear Neil Hordon Federal Engineering, Inc.
10:30 - 11:30	Session 2	
	A2 Motivational Leadership	Cape May Rich Troshak Chesterfield County
	B2 Compassion Fatigue, Burnout and YOU	Cape Henry Stacy Ritter Newport News Police
	C2 Using Your Data to Solve Problems	Cape Lookout Stefanie McGuffin VITA
	D2 Public Safety FirstNet Broadband Early Adopter Programs	Cape Fear Rick Burke Televate, LLC
11:45 - 13:00	Lunch/Awards	
13:15 - 14:15	Session 3	
	A3 Courageous Conversations	Cape May Joell Kight Fauquier County
	B3 Success in the PSAP	Cape Henry Jon Sansone Virginia Beach ECCS
	C3 Location Matters for NG9-1-1	Cape Lookout Tom Sammons General Dynamics
	D3 The Importance of Preplanning: The Ghent, WV Gas Explosion	Cape Fear Dennis Cruise Virginia Propane Gas Association
14:30 - 15:30	Session 4	
	A4 So you want to be a Supervisor?	Cape May Mary Binford Chesterfield County
	B4 Why Don't They Understand Me? (part 1)	Cape Henry Nicola Tidey Orange County
	C4 Text TO 9-1-1: Know Your Options	Cape Lookout Paul McLauren Intrado, Inc.
	D4 Creating the Calm After the Storm	Cape Fear Richard Moylan Culpeper County
15:30 - 16:00	Ice Cream Social	
16:00 - 17:00	Session 5	
	A5 The National Weather Service and Public Safety Answering Points	Cape May Jeff Flournoy & Bill Sammler ESVA 9-1-1 & Wakefield NWS
	B5 Why Don't They Understand Me? (part 2)	Cape Henry Nicola Tidey Orange County
	C5 Implementing Intra-state NG9-1-1 systems	Cape Lookout Ray Paddock Motorola Solutions
	D5 The Automated Secure Alarm Protocol (ASAP to PSAP)	Cape Fear Bill Hobgood Bill Hobgood
Day 3 - Closing (May 5, 2017)		
Conference		
8:00 - 8:45	Breakfast Buffet (Included in Registration)	
8:30 - 9:30	Super Session - Guest Speaker	
Meetings		
9:30 - 10:15	Virginia Chapter of APCO Business Meeting	
10:15 - 11:00	Virginia Chapter of NENA Business Meeting	
Closing		
11:00 - 11:30	Closing Session	